

Eligibility criteria for labiaplasty

Southern Cross will only reimburse the cost of labiaplasty under a member's policy when criterion **1** below is met for that member.

1. A specialist letter is required confirming diagnosis of labia hypertrophy and the need for surgical intervention. The letter must address all of the following:
 - the severity of the condition, with a labial width greater than 4 cm
 - member is experiencing impacts on daily functions of life including any of the following – painful walking, painful sitting or inability to sit due to paraesthesia (numbness), recurrent infections / ulceration and skin cracking / oozing / swelling, inability to maintain personal hygiene
 - member has experienced pain for at least four weeks requiring regular pain relief medication
 - member has experienced three or more infections over the last 12 months requiring antibiotic or antifungal treatment.

Please also ensure you are familiar with all **policy exclusions**, including:

- Acute care
- Congenital conditions
- Cosmetic treatment/procedures
- Health screening
- Treatment of any condition not detrimental to health
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.