

Eligibility criteria for surveillance consultations for non-melanoma skin cancers

Southern Cross will only reimburse the cost for members with previous non-melanoma skin cancers (NMSC) to receive surveillance as follows.

- Following diagnosis of of a basal cell carcinoma (BCC) or squamous cell carcinoma (SCC), consultations may take place in the absence of a new sign or symptom for a period of three years post-diagnosis, at a frequency of no more than **one** consultation every 6-12 months.
- All consultations proceeding the initial diagnosis must be claimed as a follow-up consultation.

Please also ensure you are familiar with all **policy exclusions**, including:

- Acute care
- Congenital conditions
- Cosmetic treatment/procedures
- Health screening
- Treatment of any condition not detrimental to health
- Unapproved healthcare services.

Refer to the relevant policy document for specific conditions and exceptions that apply to these exclusions.